

LHD OPEN LINE CALL

JUNE 25, 2008

Meeting Summary:

1. Terri Adams (VFC Coordinator), led the call.

Minutes from June 18 reviewed
2. NDC Tip Sheet and Questions and Answers
 - A. Terri reported that VFC had met with Medicaid and finalized the NDC Tip Sheet.
 - B. Q & As are updated and will be posted on website
3. MDCH Depot Status Report
 - A. Terri reported that MDCH is doing well with spend-down of vaccine in the state depot. There are large orders of PCV7, and special 317 Twinrix still in supply, and supplies of rabies and Td. LHDs may continue to get some vaccine supplies from state depot in the next few months.
4. Entering lot #'s into inventory
 - A. When entering lot numbers into inventory, use the number zero, never the letter "o".
5. VFC and MCIR Tip Sheets
 - A. New tips sheets were emailed. Tip sheets will be posted on website (www.michigan.gov/vfc). Terri is working on a draft of "How to place an order in the new VIM"
6. New Order Form
 - A. The Vaccine Order Form was updated to include new presentations. Polio pre-filled syringes are still not available. The form needs to be corrected-(Pat White) reported that it has wrong number of tip-locks of

Boostrix-(should be 5). This will be corrected and sent out with new version listed at bottom.

7. Returning McKesson boxes

- A. Providers do not have to return boxes to McKesson, and will not be charged for boxes not returned

8. LHDs role in MCIR/VIM Trainings

- A. LHDs are not required to attend these trainings, however LHDs and the field reps may want to attend especially if there are vaccine or VFC questions at these trainings. Terri will develop a form that can be used for the provider to ask their vaccine or VFC-related question-this form can be brought back to the LHD to address these provider questions.

9. McKesson email on July 4 shipping

- A. McKesson will be not sending shipments that would arrive on Friday, July 4 or Monday, July 7. It was confirmed with the group that these are the only days that are of concern in Michigan related to the July 4th holiday.

10. Update on previous issues:

- A. Darcy reported that MCIR inventory tabs have been changed. Physical inventory list now matches ending inventory list, making it easier for data entry.
- B. Terri reported that there was short dated hep B vaccine shipped to an LHD by McKesson (< 3 month out). LHD quickly notified MDCH who contacted the appropriate CDC staff. This likely won't happen with pediatric vaccines but may occur with adult vaccines. McKesson is instructed to pack vaccine that will expire first. If the LHD cannot utilize it, it could be returned and replaced but it will come out of MDCH vaccine purchase dollars. MDCH will work with LHDs on this issue if the vaccine cannot be used within the expiration date.
- C. Darcy reported that the McKesson spreadsheet is uploaded into MCIR. Some LHDs have reported that all of their inventories are not showing up in MCIR. McKesson views the clinic order and the depot order as two

separate orders. They may ship both orders, but one of the orders may not be included in the spreadsheet until the following day. If the order is not in MCIR by the next business day, please call MDCH. If it is not in and you need to use the vaccine, use a paper record and enter into MCIR when the inventory is uploaded into MCIR. If you transfer data into MCIR, do not transfer until the inventory is in MCIR.

- D. Bea Salada (MCIR) reported that MCIR Tip Sheet #3 (adding information on Medicaid VFC and Medicaid non-VFC) is being revised. MCIR staff is working on a tip sheet on editing transactions and how to make corrections in MCIR VIM -plan to be available next week. MCIR Definitions table is being developed by Julie Clark and will be out next week.
- E. Terri reported that the letter to HO's requested at a previous call is in draft and waiting approval.
- F. Terri worked with MCIR tech team on issue of a provider enrolled in a new county after being suspended by another county and ways MDCH can monitor this.
- G. Terri worked with MCIR tech team to discuss the verification of orders, and the electronic notification of a provider. More to come with e-ordering later this year.
- H. Terri reported that MCIR just released the Medicaid-non VFC. Medicaid non-VFC can be used for adults with Medicaid, children who have Medicaid that are using private inventory of non-VFC products (PPD, Synergis, etc)

11. Sharing:

Mary from Kent County discussed their plans for a "vaccine pager" to assure that a provider will be able to reach the LHD about vaccine orders.

Pat and Wendy from Oakland County shared their PPOC postcard that will be distributed at all of their trainings-contacts for vaccine supply, IAP and MCIR are listed.

April from Wayne wants to give a heads-up Due to duplicate EBCs, some providers are adding imms on both records. Instruct provider to add imms to only one of the

records.

Deb from District #10 reported that there has been problems entering imms. In the middle of adding imms for one patient, the process is stopped by the inability to get the drop-down fields. Her IT says they are not getting timed out. Oakland confirmed the problem and Bea said it had been reported to the tech team. Laura Korten reported that the tech team thinks this is a "refresh Issue" and that the new server will remedy the problem.

Roxanne from Kalamazoo asked about how LHDs are monitoring a provider's first order with McKesson until e-ordering is released. Terri suggested that the LHD look at the provider's inventory. Mary Jo, field rep, has been sending the data to the LHD to let them know that the order has been shipped.

Pat White asked about inactivating lots. It was suggested that you finish the lot, close out the inventory, then do inactivating of lots. **Since the conference call we have talked with the MCIR development team and it is acceptable to inactivate a lot number in MCIR even before you have done your month-end inventory and report. This is a change in what was discussed on the conference call.**

12. Terri asked about scheduling additional conference calls. The group commented that they were very helpful. They suggested bi-monthly and to try for Tuesday mornings, for the next two months.

Next open call: July 10, 2008 at 10 AM.

1-877-336-1828

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